

**CSR Policy - Issue 2 (01-2019)****Corporate Social Responsibility Policy Statement**

It is the policy of CR Civil Engineering Ltd to deliver the highest level of service to our customers, employees and other key stakeholders. As a responsible organisation we are committed to the following:

- The communication of our strategies, objectives and targets to our customers, employees and key stakeholders to help drive continuous business improvements within our organisation, supply chain and customer base.
- The fulfilment of our corporate responsibilities in relation to the environment, established business values, moral expectations, professional and legal standards.
- The review of all feedback received from our customers, employees and key stakeholders and open dialogue with these stakeholders to ensure that we fulfil the requirements of this policy.

**To help achieve the above the organisation will:**

- Form clear communication channels to totally understand each party's responsibilities: collaboration is key to everyone's success.
- Ensure we uphold the values of honesty, partnership and fairness in our relationships with all our customers, employees and key stakeholders.
- Establish clear and concise contracts that set out all agreed terms and conditions in a way that will help safeguard customers, employees and suppliers against unfair business practices.
- Register and resolve complaints in accordance with our Integrated Management System procedures.
- Support and encourage our employees and supply chain to help local community organisations and activities in the locality of our works.
- Work closely with local schools, colleges, universities and provide apprenticeship opportunities within the construction industry.
- Maintain membership of the Considerate Constructors Scheme and assist in its aim of raising the standards of the Construction Industry and fully comply with all published codes of conduct.
- Utilise, where reasonably practicable, suppliers and contractors situated close to our works in order to support local businesses and reduce environmental impact.

The Managing Director is responsible for the implementation of this policy and will make the necessary resources and infrastructure available to help the organisation meet the requirements of this policy.



David Vyron Carl Roberts  
Managing Director